

Can I apply for a house with Community if I am homeless?

Unfortunately Community does not accept self referrals or direct applications for their housing. You need to apply to be placed on the housing register in the borough where you are presently living.

What is the Housing Register and how does it work?

All councils provide housing themselves and can also refer people for housing to non-profit making bodies called housing associations (HAs). Therefore most HA's, like Community, do not keep their own list of people wanting housing and instead take all of their new tenants from the local council.

To find out if you are eligible to apply for council or HA accommodation the first step is to apply to be on the housing register (sometimes called the 'waiting list'). Every council has to have one, along with published details of how they will decide who will have most priority for housing.

If you are accepted on to the housing register, you will be allocated points based on your current housing situation and vulnerability. If you are allocated enough points by the council, you will be issued with a PIN number and allowed to bid for properties under their choice based letting scheme. This scheme also manages all the properties that Community has available to let.

Applying to be on the housing register

All councils have to keep a list of people who have applied to them for housing. Only people on this list can get permanent accommodation from the council or be referred by the council to a housing association like us.

Please contact or visit your councils housing offices for further advice or to fill out a housing application form to see if you are eligible to be placed on their housing register.

Contact Details for Local Council Housing Advice Centres:

Camden

Housing Options & Advice Team
Bidborough House
20 Mabledon Place
London
WC1H 9BF
Tel: 020-7974-5801
www.camden.gov.uk

Westminster

Housing Options Service
101 Orchardson Street
London
NW8 8EA
Tel: 020-7641-1000
www.westminster.gov.uk

Islington

Housing Aid Centre
38 Devonian Road
London
N1
Tel: 020-7527-6321
www.islington.gov.uk

Hackney

Housing Advice & Homelessness Centre
Christopher Addison House
72 Wilton Way
London
E8 1BJ
Tel: 020-8356-2929
www.hackney.gov.uk