

BERKSHIRE AREA FORUM

AGENDA

**WEDNESDAY 29th OCTOBER 2008
AT
PINEWOOD STUDIOS**

Morning Programme (11am to 1.30pm)

- 11.00 – 11.15am Refreshments on arrival and registration
- 11.15 – 11.30am **WELCOME AND INTRODUCTION:** Paul Coates (Chair)
Managing Director of Toynbee Housing Association
Questions and Answers

PART I : SERVICE DELIVERY AND DEVELOPMENT

- 11.30 -12.00pm **RESIDENT EMPOWERMENT PRESENTATION:**
Sue Needham – Assistant Housing Services Director
Olive Abraham – Tenancy Services Manager
- Estate management
 - Policies and procedures
 - Capital programmes
- Questions and Answers**

- 12.00 – 12.30pm **REFRESHMENT BREAK**

PART II: COMMUNITY INVESTMENT

- 12.30 – 1.00pm **HOW INVOLVED ARE YOU?**
Resident Involvement Presentation: Michelle Mulcare,
Community Investment Manager, Mersada Robinson,
Community Investment Officer
- Current involvement programmes
 - Future Community Investment in Berkshire
 - Life Long Learning: resident training and education
- Questions and Answers**
- 1.00 – 1.10pm **YOUTH Matters:** Presentation by Ash Rahman
Youth Development Officer
- 1.10 – 1.20pm **WORK Matters:** Presentation by Narul Islam
Employment and Training Manager
- 1.20 – 1.30pm **CLOSE OF MEETING : Paul Coates (Chair)**

BERKSHIRE AREA FORUM

AGENDA

**WEDNESDAY 29th OCTOBER 2008
AT
PINEWOOD STUDIOS**

(Evening Programme 6.00pm – 8.30pm)

- 6.00 – 6.15pm Refreshments on arrival and registration
- 6.15 – 6.30pm **WELCOME AND INTRODUCTION:** Paul Coates (Chair)
Managing Director of Toynbee Housing Association
Questions and Answers

PART I : SERVICE DELIVERY AND DEVELOPMENT

- 6.30 -7.00pm **RESIDENT EMPOWERMENT PRESENTATION:**
Sue Needham and Olive Abraham
- Estate management
 - Policies and procedures
 - Capital programmes
- Questions and Answers**

- 7.00 – 7.30pm REFRESHMENT BREAK**

PART II: COMMUNITY INVESTMENT

- 7.30 – 7.40pm **YOUTH Matters:** Presentation by Ash Rahman
Youth Development Officer
- 7.40 – 7.50pm **WORK Matters:** Presentation by Nazrul Islam
Employment and Training Manager
- 7.50 – 8.20pm **HOW INVOLVED ARE YOU?**
Resident Involvement Presentation: Michelle Mulcare,
Community Investment Manager, Mersada Robinson,
Community Investment Officer
- Current involvement programmes
 - Future Community Investment in Berkshire
 - Life Long Learning: resident training and education
- Questions and Answers**
- 8.20 – 8.30pm **CLOSE OF MEETING : Paul Coates**