

1. Useful Contact Information

Your housing officer will fill out the following information with you when you sign your tenancy agreement. Please keep this information close at hand in your home as it will allow you to access our services easily.

The Customer Service Centre: _____
(They can arrange for repairs to be carried out in my home)

My Income Officer:
(They can help me with questions about my rent and service charge payments)

Name _____ Number _____

My Estate Services Officer:
(They can help me with any issues on my estate, such as rubbish dumping or graffiti)

Name _____ Number _____

My Neighbourhood Officer:
(They can help me if I am experiencing anti social behaviour. They can also help me with any other general housing enquiries I may have)

Name _____ Number _____

My Tenancy Reference Number is: _____

My local Resident Association is: _____
Please contact the Community Investment Support Officer, for further information on Residents Associations on 020 7428 4237.